

AN INFORMATION AND COMMUNICATION SYSTEM

ABSTRACT OF THE DISCLOSURE

An information and communication system uses an web page like environment or "Personal Space" to integrate a plurality of communication and monitoring functions. Home or enterprise automation components are linked together via wired or unwired network links and accessed via the Personal Space.

- 5 Communications services are accessed through a wide variety of devices and facilitated by the Personal Space. Databases are built and used to customize user services. User profiles and system use patterns are compared and analyzed to continuously improve system performance.